Home Support

#	Field	Value
1	**KPI Title**	OP53 - No. of Home Support hours provided (excluding provision of hours from Intensive Home Care Packages (IHCPs))
1a	**KPI Short Title**	Home Support Hours Provided
2	**KPI Description**	The Home Support Service for Older People provides personal and/or essential domestic care to dependent people to support them to live at home. It should support and complement the informal care already being provided.The total number of Home Support hours delivered through home visits by home help workers employed by HSE and funded from the Home Care Budget SOP or providers receiving funding from the HSE from the Home Support Budget SOP including paid leave for these staff (excluding provision of Home Support hours from IHCPs) during the reporting period (1 calendar month). This includes hours provided to Older People, Disabilities and Others (to include Mental Health and Children and Families Services) funded from the Home Support allocation (Single Funding)
3	**KPI Rationale**	Provide information on the usage of Home Support hours in the community and facilitate adjustment, if required, of service activity to achieve targets and live within the available resources.
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan 2019 Cumulative target: 17.9m hours CHO 1: 1.72m hrs; CHO 2: 1.98m hrs; CHO 3: 1.47m hrs; CHO 4: 2.76m hrs; CHO 5: 1.95m hrs; CHO 6: 1.35m hrs; CHO 7: 2.13m hrs; CHO 8: 1.72mhrs; CHO 9: 2.81m hrs
4a	**Target**	The target for Home Support hours is allocated across each CHO to LHO level and profiled across the 12-months of 2019 on a calendar month basis i.e. Jan target is for 31-days, Feb 28-days, June 30-days etc. with the exception of CHOs 1, & 4 where adjustments are made to the targets to reflect payroll schedules in these areas. January: 1,494,691, February: 1,373,823, March: 1,503,046, April: 1,454,403, May: 1,494,691, June: 1,462,758, July: 1,573,790, August: 1,503,046, September: 1,454,403, October: 1,627,900, November: 1,462,758, December: 1,494,691
4b	**Volume Metrics**	
5	**KPI Calculation**	The number of Home Support hours delivered to clients in a calendar month from the Home Support Budget SOP including any paid hours for annual, sick or other leave.
6	**Data Source**	Home Support records held at LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	**Data Sign Off**	Head of Social Care
6b	**Data Quality Issues**	Data quality issues are addressed as they arise.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Any person may apply on the appropriate form to be considered for a Home Support service. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of an applicant by a family member, friend, carer or healthcare worker. Current legislation in relation to the Home Support service does not distinguish between people with limited and people with full eligibility. Therefore, in the context of current legislation the Department of Health has confirmed that access to Home Support services should be based on assessed care needs.The vast majority of beneficiaries of the Home Support service will be older people i.e. aged 65yrs or over. However, there will be flexibility in relation to applications from people aged less than 65yrs whose assessed needs are best met by Services for Older People.
9	**Minimum Data Set MDS**	Application Form followed by Care Needs assessment and a Home Support plan with a schedule of services.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Kathleen Jordan, Interim General Manager, Home Support Services kathleenc.jordan@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

Home Support

1	**KPI Title**	OP54 - No. of people in receipt of Home Support (excluding provision from Intensive Home Care Packages) - each person counted once only
1a	**KPI Short Title**	No. in receipt of Home Support(excluding IHCPs)
2	**KPI Description**	The number of people in receipt of a Home Support service on the last day of the month, categorised by care group (Older People, Disabilities, and Others (to include Mental Health and Children and Families Services) whose hours are funded from the Services for Older People Home Support Budget (Single Funding) This includes clients where the service is provided directly by HSE staff or indirectly by external (not for profit/for profit) providers and excludes clients who are only in receipt of Intensive Home Support Packages. Each client is to be counted in one care group only (where the majority of service is delivered). Home Support services provide personal and/or essential domestic care to dependent people to support them to live at home. It should support and complement the informal care already being provided.
3	**KPI Rationale**	This metric provides information on the usage of Home Support hours and the number of people supported by the HSE to remain at home.
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan 2019 point in time expected activity - 53,182 CHO 1: 4,427; CHO 2: 6,030; CHO 3: 4,765; CHO 4: 9,006; CHO 5: 6,115; CHO 6: 4,349; CHO 7: 6,192; CHO 8: 5,609; CHO 9: 6,689. This metric is point in time only and cannot be aggregated.
4a	**Target**	Point in Time expected activity of 53,182 applied each month
4b	**Volume Metrics**	
5	**KPI Calculation**	The total number of people receiving Home Support hours (excluding provision from IHCPs) in the LHO on the last day of the reporting month.
6	**Data Source**	Home Support records held at LHO level. Populated CIF template is submitted by LHO to the BIU
6a	**Data Sign Off**	Head of Social Care
6b	**Data Quality Issues**	Data quality issues are addressed as they arise.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Any person may apply on the appropriate form to be considered for a Home Support service. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of an applicant by a family member, friend, carer or healthcare worker. Current legislation in relation to the Home Support service does not distinguish between people with limited and people with full eligibility. Therefore, in the context of current legislation the Department of Health has confirmed that access to Home Support services should be based on assessed care needs.The vast majority of beneficiaries of the Home Support service will be older people i.e. aged 65yrs or over. However, there will be flexibility in relation to applications from people aged less than 65yrs whose assessed needs are best met by Services for Older People.
9	**Minimum Data Set MDS**	Application Form followed by Care Needs assessment and a Home Support plan with a schedule of services
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	NSP/Annual Report/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Kathleen Jordan, Interim General Manager, Home Support Service kathleenc.jordan@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

IHCP

1	**KPI Title**	OP 51 No. of Home Support hours provided from Intensive Home Care Packages (IHCPs)
1a	**KPI Short Title**	Home Support Hours - IHCPs
2	**KPI Description**	An Intensive Home Care Package consists of community services and supports which may be provided to clients with higher levels of assessed care needs or complexity, in receipt of a high value of supports in the community to: a) return home from hospital or residential care or b) prevent attendance/admission to A&E/Acute Hospital or c) prevent or delay admission to long term residential care The total number of Home Support hours delivered through home visits by home help workers employed by HSE and funded from the Intensive Home Care Budget SOP or providers receiving funding from the HSE from the Intensive Home Care Budget SOP including paid leave for these staff (excluding provision of home care hours from IHCPs) during the reporting period (1 calendar month).
3	**KPI Rationale**	Provide information on the usage of Home Support hours in the community from Intensive Home Care Packages and facilitate adjustment, if required, of service activity to achieve targets and live within the available resources.
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan 2019 Cumulative target: 360,000 hours - National Target.
4a	**Target**	Target is applied at national level only. 360,000 hours - Jan: 30,575; Feb: 27,616; March 30,575; April: 29,589; May: 30,575; June: 29,589; July: 30,575; Aug: 30,575; Sept: 29,5689; Oct: 30,575; Nov: 29,589; Dec: 30,578
4b	**Volume Metrics**	
5	**KPI Calculation**	The number of Home Support hours delivered to clients in a calendar month from the Intensive Home Care Package Budget SOP including any paid hours for annual, sick or other leave.
6	**Data Source**	Intensive Home Care Package records held at LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	**Data Sign Off**	Head of Social Care
6b	**Data Quality Issues**	Data quality issues are addressed as they arise.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Any person may apply on the appropriate form to be considered for an Intensive Home Care Package (IHCP). Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of an applicant by a family member, friend, carer or healthcare worker. Current legislation in relation to the Home Support service does not distinguish between people with limited and people with full eligibility. Therefore, in the context of current legislation the Department of Health has confirmed that access to Home Support Services and Intensive Home Care Packages should be based on assessed care needs.The vast majority of beneficiaries of IHCPs will be older people i.e. aged 65yrs or over. However, there will be flexibility in relation to applications from people aged less than 65yrs whose assessed needs are best met by Services for Older People e.g. people with early onset dementia.
9	**Minimum Data Set MDS**	Application Form followed by Care Needs assessment and a home care plan with a schedule of services.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area/
15	**KPI is reported in which reports?**	NSP/Annual Report/ Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Kathleen Jordan, Interim General Manager, Home Support Service kathleenc.jordan@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

IHCP

1	**KPI Title**	OP4 - Total number of persons in receipt of an Intensive Home Care Package (IHCP)
1a	**KPI Short Title**	No of IHCPs in place
2	**KPI Description**	Number of named person in receipt of an Intensive Home Care Package (IHCP) at a point in time (on the last day of the reporting period). An Intensive Home Care Package consists of community services and supports which may be provided to clients with higher levels of assessed care needs or complexity, in receipt of a high value of supports in the community to: a) return home from hospital or residential care or b) prevent attendance/admission to A&E/Acute Hospital or c) prevent or delay admission to long term residential care. Intensive HCPs (IHCPs) relates to those Home Support clients with levels of service, over and above normal levels available from Home Care services, which is provided to support the assessed needs of the applicant and would usually involve Home Support services valued in excess of €800 per week to be classed as an IHCP. IHCPs do not replace existing services. A significant proportion of Intensive home care packages are delivered to support persons with dementia.There is no requirement that an applicant should have a medical card in order to apply to be considered for an Intensive Home Care Package. An IHCP is allocated based on assessed care need within the limit of the resources available for the Service. To comply with the policy objectives of the scheme, the vast majority of beneficiaries of the Scheme will be older people i.e. aged 65 or over. However, there will be flexibility in relation to applications from people approaching 65 years. In addition some people aged less than 65 years, for example a person who has developed early onset dementia (and where their assessed needs can be best met by Services for Older People), may also be considered as exceptional cases for the IHC Service. Applications from people aged under 65 years will need to be approved by the General Manager. Enhanced level of community services is any additional level of services, over and above mainstream Home Support services which is provided to support the assessed needs of the applicant (National Guidelines & Procedures for the Home Support Service (Single Funded Service for Older People)
3	**KPI Rationale**	Monitor and Measure provision of service and report on activity against NSP. A separate funding stream has been provided for Intensive Home Care Package Service (from the NHSS sub-head). Therefore, there is a requirement to monitor provision of service and report on activity; provide analysis of provision of enhanced public community services.
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan National 2019 Point in Time target: 235.
4a	**Target**	Target of 235 applied each month of 2019 at a national level
4b	**Volume Metrics**	
5	**KPI Calculation**	Total number of people in receipt of an Intensive Home Care Package on the last day of the month. = No. at start of month + no. of new clients - no. ceased during the month.
6	**Data Source**	Intensive Home Care Package records held at LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	**Data Sign Off**	Head of Social Care
6b	**Data Quality Issues**	Data quality issues are addressed as they arise.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Any person may apply on the appropriate form to be considered for an Intensive Home Care Package. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of an applicant by a family member, friend, carer or healthcare worker. Intensive Home Care Packages will be allocated and approved based on assessed care need within the limit of the resources available for the Service.
9	**Minimum Data Set MDS**	Completed application form followed by a Care Needs Assessment. The assessment, by HSE health professionals will recommend what services/supports, if any, are required over and above what is available from mainstream community services or available from standard Home Care Services. In order to allocate an Intensive Home Care service the care needs assessment must confirm that enhanced levels of service/support are recommended. If the care needs assessment indicates that additional services/supports through the Intensive Home Care service are not appropriate or required the application for an Intensive Home Care Package will be refused.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Kathleen Jordan, Interim General Manager, Home Support Service kathleenc.jordan@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

IHCP

1	**KPI Title**	OP40 - % of clients in receipt of an Intensive Home Care Package (IHCP) with a key worker assigned
1a	**KPI Short Title**	% of IHCPs with key worker
2	**KPI Description**	% of clients in receipt of an Intensive Home Care Package (IHCP) on last day of the month who have a named key worker who will liaise with the client and the family
3	**KPI Rationale**	Monitor and Measure provision of service against NSP. A separate funding stream has been provided for Intensive Home Care Services (from the NHSS sub-head). Therefore there is a requirement to monitor provision of service and report on activity; provide analysis of provision of enhanced public community services.
3a	**Indicator Classification**	National Scorecard Quadrant Access
4	**National Target**	National Service Plan point in time target 2019: 100% applied at National Level and CHO level. This is a Point in Time Metric
4a	**Target**	Target is Point in Time - 100% target applied each month
4b	**Volume Metrics**	
5	**KPI Calculation**	Number of clients in receipt of an IHCP on the last day of the month who have a key worker assigned divided by the total number of clients in receipt of an IHCP on the last day of the month multiplied by 100. This a point in time data e.g 90 clients in receipt of an IHCP on 31st October, 85 clients in receipt of an IHCP have a key worker assigned on 31st October - 85/90 x100 = 94.4%
6	**Data Source**	Intensive Home Care Package records held at LHO level. Populated CIF template is submitted by LHO to the BIU.
6a	**Data Sign Off**	Head of Social Care
6b	**Data Quality Issues**	Data quality issues are addressed as they arise.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Any person may apply on the appropriate form to be considered for an Intensive HCP. Where an applicant cannot complete the form him/herself an application/referral may be made on behalf of an applicant by a family member, friend, carer or healthcare worker. An Intensive HCP will be allocated and approved on the basis of assessed care need, within targeted areas, within the limit of the resources available for the Service. A named key worker is assigned to each IHCP client on approval and key worker information is updated monthly in returns to Services for Older People Specialists.
9	**Minimum Data Set MDS**	Application form , Approval Form or Client's Care Plan specifying name of key worker.
10	**International Comparison**	Not applicable
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	NSP/Annual Report/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Kathleen Jordan, Interim General Manager, Home Support Service kathleenc.jordan@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

NHSS

1	**KPI Title**	OP10 - Percentage of clients who have Common Summary Assessment Reports (CSARs) processed within six weeks
1a	**KPI Short Title**	% of clients who have CSARs processed within six weeks
2	**KPI Description**	NHSS (Fair Deal): percentage of complete Care Needs Assessment Applications with a CSAR processed to a determination by a Local Placement Forum within 6 weeks of request.
3	**KPI Rationale**	To monitor and manage the processing of applications to determination and to ensure that applications are processed to determination within a specific timeframe.
3a	**Indicator Classification**	National Scorecard Quadrant Access
4	**National Target**	National Service Plan point in time National Target 2019 - 90%.
4a	**Target**	National Target of 90% applied each month
4b	**Volume Metrics**	
5	**KPI Calculation**	Count is based on activity during the month. - Numerator :Number of completed Care Needs Assessment with a CSARS processed to a determination by Local Placement Forum within 6 weeks of request during the reported month. Denominator: Total number of completed Care Needs Assessments with a CSARs processed to a determination by Local Placement Forum within 6 weeks of request during the reporting month. Calculation Numerator/Denominator*100
6	**Data Source**	Nursing Homes Support Scheme Database to BIU via Analyst
6a	**Data Sign Off**	Ultan Hynes, Head of Service, NHSS
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	As per the the Nursing Home Support Scheme Guidelines
9	**Minimum Data Set MDS**	NHSS Application Form
10	**International Comparison**	Not applicable
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	Annual Report/NSP/ Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

NHSS

1	**KPI Title**	OP15 - % of population over 65 years in NHSS funded beds (based on 2016 Census figures)
1a	**KPI Short Title**	% of population over 65 years in NHSS funded beds
2	**KPI Description**	This metric shows the percentage of the population aged 65 and over that is availing of the Nursing Homes Support Scheme and includes Savers and Contract Bed clients. This metric also includes an estimate based on clients aged 65 and over who are supported under the long term residential care subhead in respect of (a) subvented patients and (b) savers - Section 39 voluntary organisations. It does not include patients admitted privately to approved nursing homes or patients residing in private nursing homes that are not approved for the purposes of NHSS.
3	**KPI Rationale**	With an increasing ageing population it is necessary to monitor the age profile of clients availing of support under the NHSS to ensure the best management of the service and use of resources.
3a	**Indicator Classification**	National Scorecard Quadrant Access
4	**National Target**	National Service Plan point in time National Target 2019 - ≤3.5%.
4a	**Target**	National Target of ≤3.5% applied each month
4b	**Volume Metrics**	
5	**KPI Calculation**	Number of clients over 65 /2016 census figures x 100
6	**Data Source**	NHSS database to BIU via Analyst
6a	**Data Sign Off**	Ultan Hynes, Head of Service, NHSS
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Persons over 65 who are in receipt of funding under NHSS during the reporting month.
9	**Minimum Data Set MDS**	Persons who are in the Nursing Homes Support Scheme Database and who are in contract beds and in receipt of subvention
10	**International Comparison**	Yes
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

NHSS

1	**KPI Title**	OP8 - Number of persons funded under NHSS in long term residential care during the reporting month
1a	**KPI Short Title**	Number of persons funded under NHSS
2	**KPI Description**	This metric measures the total number of people both public and private who are in receipt of long term residential care services and who are supported under the Nursing Homes Support Scheme during the reported month. This includes State Support only, State Support and Nursing Home Loan, Nursing Home Loan only. It also includes 'Savers' i.e. people in public long term care at the comencement of the scheme who did not opt for the NHSS along with people on subvention and in older persons contract beds who did not opt for the scheme.
3	**KPI Rationale**	The rationale is to establish the number of people in long-term residential care who are receiving financial support from the State. In the transition years of the scheme, there may be some individuals receiving support via the subvention scheme or contract beds. However, ultimately the Nursing Homes Support Scheme will be the only State funded means of accessing long-term residential care.
3a	**Indicator Classification**	National Scorecard Quadrant Access
4	**National Target**	National Service Plan 2019 point in time year end target: 23,042
4a	**Target**	January, 23,326, Feb 23,326, March 23,326 April 22,830, May 22,641, June 22,608, July , August, September , October, November, December 23,042.
4b	**Volume Metrics**	
5	**KPI Calculation**	Count of the number of people in receipt of NHSS support in the reporting month
6	**Data Source**	Nursing Homes Support Scheme Database to BIU via Analyst. Subvention and contract bed LHO returns via Central National Office - Fair Deal, LHO Section 39 Returns.
6a	**Data Sign Off**	Ultan Hynes, Head of Service, NHSS
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	As per the the Nursing Homes Support Scheme Guidelines
9	**Minimum Data Set MDS**	NHSS Application form
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

NHSS		
1	**KPI Title**	OP9 - Percentage of clients with NHSS who are in receipt of Ancillary State Support
1a	**KPI Short Title**	% of clients in receipt of Ancillary State Support
2	**KPI Description**	Where a clients assets include land and property in the State (i.e. chargeable assets), the 7.5% (5% if application was made prior to 25/07/13) contribution based on such assets may be deferred. This is an optional benefit of the scheme called Ancillary State Support. The number of clients ' who choose to avail of Ancillary State Support' are all applicants who declare chargeable assets on their application for State support and who also apply for Ancillary State Support in relation to such assets. This metric measures the number who are in receipt and in payment of Ancillary State Support. The metric measures the number of people who apply and are in payment of Ancillary State Support. However, it also tells us what percentage of the total number of people who are in receipt of state support apply and receive Ancillary State Support payments under the scheme.
3	**KPI Rationale**	The rationale is to establish the number of clients who are in receipt of ancillary State support, that is, the number who are in payment of ancillary State support.
3a	**Indicator Classification**	National Scorecard Quadrant Access
4	**National Target**	National Service Plan point in time National Target 2019 - 13.5%.
4a	**Target**	National Target of 13.5% applied each month
4b	**Volume Metrics**	
5	**KPI Calculation**	Data to be reported on the basis of the number of people in receipt of ancillary state support during the reporting month. Numerator :No of Clients who apply and are in payment of Ancillary State support during the reporting month, Denominator: Total number of clients who apply and are in payment of State Support (Excludes Savers, Subvention/Contract Beds/Section 39 Savers as these clients cannot apply for ASS) - Calculation Numerator/Denominator*100
6	**Data Source**	Nursing Homes Support Scheme Database to BIU via Analyst
6a	**Data Sign Off**	Ultan Hynes, Head of Service, NHSS
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	As per the the Nursing Homes Support Scheme Guidelines
9	**Minimum Data Set MDS**	NHSS Application Form
10	**International Comparison**	Not applicable
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Ultan Hynes, Head of Service, NHSS ultan.hynes@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

Public Beds

1	**KPI Title**	OP12 - No. of NHSS Beds in Public Long Stay Units
1a	**KPI Short Title**	
2	**KPI Description**	The total number of beds in public designated centres for older people -This includes all HSE facilities and all facilities receiving funding under s.38 of the Health Act 2004 which are registered with HIQA under the Health Act 2007 (Registration of Designated Centres for Older People) Regulations 2009 (S.I. 245 of 2009). In other words, it includes HSE and section 38 residential care facilities for older people which provide 24 hour nursing care. These facilities provide some or all of the following for older people: long-term care, respite, rehabilitation, convalescence and palliative care.
3	**KPI Rationale**	It is policy to maintain public provision of residential care services, including nursing home care, for older people. This metric enables this provision to be monitored and to be contrasted against the total national provision of residential care.
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan Point in Time Target 2019 4,900. CHO1:522, CHO2:556, CHO3:346, CHO4:1,006, CHO5:511, CHO6:359, CHO7;625, CHO8:584, CHO9:391.
4a	**Target**	Point in Time Target of 4,900 applies each month
4b	**Volume Metrics**	
5	**KPI Calculation**	Beds counted on the last day of every month and temporary closures are included within the overall figure.
6	**Data Source**	National Central Bed Register. Corporate Information Facility (CIF) template completed with regional data by National Office SFOP and returned to Non Acute BIU for upload to CIF.
6a	**Data Sign Off**	Head of Operations & Service Improvement Services for Older People
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	All persons who are ordinarily resident in the State are entitled to apply for financial support under the NHSS. Application is made through the local nursing homes support office. Care needs assessment (CSAR) and a financial means assessment are carried out to determine that long term residential care services are required and to determine eligibility for financial support under the scheme. The HSE provides public long stay beds for the provision of long term residential care services as defined in the legislation.
9	**Minimum Data Set MDS**	Clients or client representative completes Application Form. Medical Assessment (CSAR) carried out by Consultant Geriatrician and/or MDT associated with client. The Local Placement Forum determines whether or not the applicant requires long term residential care services.
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	NSP/Annual Report/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Marguerite Healy marguerite.healy@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

Public Beds

1	**KPI Title**	OP13 - No. of Short Stay Beds in Public Long Stay Units
1a	**KPI Short Title**	
2	**KPI Description**	Any bed in a public unit other than NHSS Long Stay Beds. Short Stay Beds include Respite. Assessment, Rehabilitation Beds etc.)
3	**KPI Rationale**	This metric enables the monitoring and supply of short stay beds in the Public System.
3a	**Indicator Classification**	National Scorecard Quadrant Access
4	**National Target**	National Service Plan Point in time 2019 target - 1,850. CHO1:299, CHO2:230, CHO3:176, CHO4:285, CHO5:229, CHO6:135, CHO7:197, CHO8:51, CHO9:248.
4a	**Target**	Point in Time Target - Target of 1,850 applies each month
4b	**Volume Metrics**	
5	**KPI Calculation**	Beds counted on the last day of every month and temporary closures are included within the overall figure.
6	**Data Source**	National Central Bed Register. Corporate Information Facility (CIF) template completed with regional data by National Office SFOP and returned to Non Acute BIU for upload to CIF.
6a	**Data Sign Off**	Head of Operations & Service Improvement Services for Older People
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Persons over 65 years - (in some cases persons under 65 years if exceptional circumstances)
9	**Minimum Data Set MDS**	Short Stay Beds managed by local LHO Area. Referrals taken from HSE Community Services, GPs and Acute Hospitals
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	NSP/Annual Report/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Marguerite Healy marguerite.healy@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

Public Beds

1	**KPI Title**	OP57 - % Occupancy of Short Stay Beds to commence Q3 2019
1a	**KPI Short Title**	
2	**KPI Description**	.Collection of occupancy figures on short stay bed occupancy in public residential units for older people. This includes both long stay units and short stay units. Short Stay Beds include Respite. Assessment, Rehabilitation Beds etc.)
3	**KPI Rationale**	Performance measurement of short stay bed utilisation in public residential units for older people
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan Point in Time Target 2019 - 90%
4a	**Target**	Point in Time Target - Target of 90% applies each month
4b	**Volume Metrics**	
5	**KPI Calculation**	The no. of short stay beds occupied in each unit will be collated on the 15th of the month and the last day of the month. These two figures will then be averaged for the no. of occupied short stay beds. The % calculation will be completed as follows:-Numerator – No. of occupied short stay beds in public long stay units / Denominator – No of short stay beds in public long stay units x 100
6	**Data Source**	National Central Bed Register. Corporate Information Facility (CIF) template completed with regional data by National Office SFOP and returned to Non Acute BIU for upload to CIF.
6a	**Data Sign Off**	Head of Operations & Service Improvement Services for Older People
6b	**Data Quality Issues**	
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	Persons over 65 years - (in some cases persons under 65 years if exceptional circumstances)
9	**Minimum Data Set MDS**	Short Stay Beds managed by local CHO. Referrals taken from HSE Community Services, GPs and Acute Hospitals
10	**International Comparison**	No
11	**KPI Monitoring**	Monthly
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Current (e.g. daily data reported on the same day of activity, monthly data reported within the same month of activity)
14	**KPI Reporting Aggregation**	National/CHO/ LHO Area
15	**KPI is reported in which reports?**	NSP/Annual Report/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Marguerite Healy marguerite.healy@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

Quality

1	**KPI Title**	OP47 - % of compliance with Regulations following HIQA Inspection of HSE direct-provided Older Persons Residential Services
1a	**KPI Short Title**	HIQA Regulation Compliance in Older Persons HSE Residential
2	**KPI Description**	The Health Information and Quality Authority (HIQA) is legally responsible for the monitoring, inspection and registration of designated nursing homes for Older People in Ireland. HIQA uses the Regulations and National Standards to monitor and inspect nursing homes. Inspections ensure that services meet the requirements set out by the Health Act 2007, Regulations and National Standards in order to be registered to operate.This KPI measures the level of national compliance achieved during HIQA Inspections in HSE direct-provided Older Persons Residential Services
3	**KPI Rationale**	To measure and monitor national compliance in HSE Older Persons Services, and identify areas of concern and under-performance in the quality and safety of the care and support being provided. This information can then inform the development of targeted Service Improvements in order to improve the outcomes for the Residents.
3a	**Indicator Classification**	National Scorecard Quadrant Quality and Safety
4	**National Target**	NSP 2019: 80% National Compliance. This metric is measured as Cumulative
4a	**Target**	80% applies each reporting quarter at a national level
4b	**Volume Metrics**	N/A
5	**KPI Calculation**	Nationally: Count the total number of outcomes inspected in each inspection (denominator/ the target population).Count the total number of outcomes inspected by HIQA that were deemed compliant. (subset or the numerator)Report the number of outcomes inspected by HIQA that were compliant as a % of the total number of outcomes inspected in each inspection.
6	**Data Source**	Published HIQA inspection reports.;Quality and Patient Safety
6a	**Data Sign Off**	General Manager, Quality and Patient Safety, Community Operations
6b	**Data Quality Issues**	100% data completeness required.
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	Outcomes that were found to be compliant in HIQA Inspection.
9	**Minimum Data Set MDS**	HIQA Inspection data received from HIQA as a direct transfer
10	**International Comparison**	N/A
11	**KPI Monitoring**	Quarterly
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly Two Quarters In Arrears Q-2Q
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	Annual Report/ NSP/ MDR/Performance Profile
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	General Manager, Quality and Patient Safety, Community Operations
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

Safeguarding

1	**KPI Title**	SC6 - % of Preliminary Screenings for adults aged 65 years and over with an outcome of reasonable grounds for concern that are submitted to the Safeguarding and Protection Teams accompanied by an interim Safeguarding Plan.
1a	**KPI Short Title**	
2	**KPI Description**	The Safeguarding Vulnerable Persons at Risk of Abuse - National Policy and Procedures states that a Preliminary Screening must be carried out in all cases where there is a concern of abuse of a vulnerable adult. If this Preliminary Screening indicates that there are reasonable grounds for concern, an interim Safeguarding Plan must be developed and submitted, along with the Preliminary Screening, to the Safeguarding and Protection Team.
3	**KPI Rationale**	If there are grounds for concern, it is important to have a plan in place to protect the client and prevent recurrence and that the Safeguarding and Protection Team is notified.
3a	**Indicator Classification**	National Scorecard Quadrant Quality and Safety
4	**National Target**	2019 National Service Plan point in time Target: 100%.
4a	**Target**	100% target applies each quarter
4b	**Volume Metrics**	
5	**KPI Calculation**	Percentage- The demoniator will be the total number of preliminarly screenings submitted within the specficied time frame that had an outcome of reasonable grounds for concern" .The numerator will be the number of preliminary screenings submitted with an interim safeguarding plan.
6	**Data Source**	Safeguarding and Protection Teams from Preliminary Screening Forms onto a logging sheet. The logging sheet will be submitted by Principal Social Workers (PSW) onto a shared drive accessible to the National Safeguarding Office. National Safeguarding Office to BIU via Analyst
6a	**Data Sign Off**	Tim Hanly
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	Logging sheet will be submitted to the National Safeguarding Office
9	**Minimum Data Set MDS**	Logging sheet will be submitted to the National Safeguarding Office -
10	**International Comparison**	
11	**KPI Monitoring**	Quarterly / Other – give details: Each Principal Social Worker on Safe Guarding and Protection Teams
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly one month in arrears (Q2 data reported in July report)
14	**KPI Reporting Aggregation**	National/CHO
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Tim Hanly , timg.hanly@hse.ie ,
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

Safeguarding

1	**KPI Title**	SC7 - % of Preliminary Screenings for adults under 65 years with an outcome of reasonable grounds for concern that are submitted to the Safeguarding and Protection Teams accompanied by an interim Safeguarding Plan
1a	**KPI Short Title**	
2	**KPI Description**	The Safeguarding Vulnerable Persons at Risk of Abuse - National Policy and Procedures states that a Preliminary Screening must be carried out in all cases where there is a concern of abuse of a vulnerable adult. If this Preliminary Screening indicates that there are reasonable grounds for concern, an interim Safeguarding Plan must be developed and submitted, along with the Preliminary Screening, to the Safeguarding and Protection Team.
3	**KPI Rationale**	If there are grounds for concern, it is important to have a plan in place to protect the client and prevent recurrence and that the Safeguarding and Protection Team is notified.
3a	**Indicator Classification**	National Scorecard Quadrant Quality and Safety
4	**National Target**	2019 National Service Plan point in time target:100%.
4a	**Target**	100% target applies each Quarter
4b	**Volume Metrics**	
5	**KPI Calculation**	Percentage- The demoniator will be the total number of preliminarly screenings submitted within the specficied time frame that had an outcome of reasonable grounds for concern" .The numerator will be the number of preliminary screenings submitted with an interim safeguarding plan .
6	**Data Source**	Safeguarding and Protection Teams from Preliminary Screening Forms onto a logging sheet. The logging sheet will be submitted by Principal Social Workers (PSW) onto a shared drive accessible to the National Safeguarding Office. National Safeguarding Office to BIU via Analyst
6a	**Data Sign Off**	Tim Hanly
6b	**Data Quality Issues**	No
7	**Data Collection Frequency**	Quarterly
8	**Tracer Conditions**	Logging sheet will be submitted to the National Safeguarding Office
9	**Minimum Data Set MDS**	Logging sheet will be submitted to the National Safeguarding Office -
10	**International Comparison**	
11	**KPI Monitoring**	Quarterly / Other – give details: Each Principal Social Worker on Safe Guarding and Protection Teams
12	**KPI Reporting Frequency**	Quarterly
13	**KPI Report Period**	Quarterly one month in arrears (Q2 data reported in July report)
14	**KPI Reporting Aggregation**	National/CHO
15	**KPI is reported in which reports?**	Annual Report/NSP/Performance Profile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Tim Hanly , timg.hanly@hse.ie ,
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. Head of Operations & Service Improvement Services for Older People

Transitional Care

1	**KPI Title**	OP44 - Number of Persons at any given time being supported through Transitional Care in alternative care settings.
1a	**KPI Short Title**	Number of persons supported through transitional Care
2	**KPI Description**	The number of persons discharged from Acute Hospitals and supported in a Transitional Care Bed under Delayed Discharge Funding at a point in time .Transitional Care Bed - A bed provided in a private nursing home under the agreed NTPF rate for patients categorised as a Delayed Discharge patient in an Acute Hospital who requires long stay care and is waiting for NHSS application to be finalised or patient requiring a period of convalesence in private nursing home before returning home up to a period of maximum 4 weeks. Clients in Payment at point in time .
3	**KPI Rationale**	TCB's facilitate the discharge of delay discharged patients to private nursing homes for patients waiting for NHSS care or who require a period of convalescence and return home.
3a	**Indicator Classification**	National Scorecard Quadrant - Access
4	**National Target**	National Service Plan Point in Time National Target 2019 -1,160
4a	**Target**	Point in Time KPI - 1,160 target applied each month
4b	**Volume Metrics**	
5	**KPI Calculation**	A count of the number of persons at a point in time on the last working day of the month being supported through transitional care funding in an alternative care settings.
6	**Data Source**	National Transitional Care Office to BIU
6a	**Data Sign Off**	Rachel Fitzgerald
6b	**Data Quality Issues**	Data quality issues are addressed as they arise.
7	**Data Collection Frequency**	Monthly
8	**Tracer Conditions**	
9	**Minimum Data Set MDS**	No. of approved applications that meet criteria for scheme.
10	**International Comparison**	Not applicable
11	**KPI Monitoring**	Daily
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Monthly in arrears (June data reported in July)
14	**KPI Reporting Aggregation**	National
15	**KPI is reported in which reports?**	NSP/Annual Report/PerformanceProfile/MDR
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Rachel Fitzgerald , Rachel.fitzgerald1@hse.ie ,
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

Transitional Care

#	Field	Value
1	KPI Title	OP46 - No. of Persons in acute hospitals approved for Transitional Care to move to alternative care settings
1a	KPI Short Title	No. of Persons approved for Transitional Care
2	KPI Description	The number of persons in Acute Hospitals approved for a Transitional Care Bed under Delayed Discharge Funding..Transitional Care Bed - A bed provided in a private nursing home under the agreed NTPF rate for patients categorised as a Delayed Discharge patient in an Acute Hospital who is requires long stay care and is waiting for NHSS application to be finalised or patient requiring a period of convalesence before returning home up to a period of maximum 4 weeks.
3	KPI Rationale	TCB's facilitate the discharge of delayed discharged patients to private nursing homes for patients waiting for NHSS care or who require a period of convalescence and return home
3a	Indicator Classification	National Scorecard Quadrant - Access
4	National Target	National Service Plan Cumulative National Target 2019 - 10,980
4a	Target	January: 1,100, February: 1,100, March: 1,000, April: 780, May: 780, June: 780, July: 780, August: 780, September: 780, October: 1,000, November: 1,000, December: 1,100
4b	Volume Metrics	
5	KPI Calculation	A count of the number of people in acute hospitals who were approved for transitional care in order to move to an alternative care setting during the reporting month.
6	Data Source	National Transitional Care Office to BIU
6a	Data Sign Off	Rachel Fitzgerald
6b	Data Quality Issues	Data quality issues are addressed as they arise.
7	Data Collection Frequency	Monthly
8	Tracer Conditions	
9	Minimum Data Set MDS	No. of approved applications that meet criteria for scheme.
10	International Comparison	Not applicable
11	KPI Monitoring	Daily
12	KPI Reporting Frequency	Monthly
13	KPI Report Period	Monthly in arrears (June data reported in July)
14	KPI Reporting Aggregation	National
15	KPI is reported in which reports?	NSP/Annual Report/Performance Profile/MDR
16	Web link to data	http://www.hse.ie/eng/services/publications/performancereports/
17	Additional Information	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Rachel Fitzgerald , Rachel.fitzgerald1@hse.ie ,
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Sandra Tuohy, A.N.D. - Head of Operations & Service Improvement Services for Older People

Single Assessment Tool

1	**KPI Title**	OP56 - No. of People seeking service who have been assessed using the Single Assessment Tool (SAT)(Commencing Q4)
1a	**KPI Short Title**	Number of interRAI Assessments completed
2	**KPI Description**	The interRAI Ireland Assessment (SAT) is a comprehensive IT based standardised assessment used to assess the health and social care needs of people (primarily those over the age of 65 years) who may be looking for home care or long term care support This will ensure that every person being assessed for support services, either for home care or long term care, has access to a standard and thorough assessment, regardless of where they live or who is doing the assessment. The interRAI Ireland assessment is replacing the current Common Summary Assessment Report (CSAR) paper based assessment and is being rolled out across community and acute hospital settings nationally in 2019.
3	**KPI Rationale**	Comprehensive information from interRAI assessments is recorded electronically and is securely stored which allows ease of access to information and reduces duplication of assessment. The information generated by the comprehensive interRAI assessment highlights opportunities for improvement for the person and potential areas of decline. It facilitates the creation of individualised care plans which can lead to improved health outcomes for clients. This KPI is being introduced to track the implementation of the interRAI Ireland Assessment Tool (SAT).
3a	**Indicator Classification**	National Scorecard Quadrant a) Quality and Safety; b) Access;
4	**National Target**	2019 National Service Plan Cumulative Target of 300
4a	**Target**	Reporting to Commence October 2019. Profile - October 100, November 100, December 100,
4b	**Volume Metrics**	
5	**KPI Calculation**	This KPI will be calculated based on a count of the number of interRAI assessments completed / signed off in a calendar month on interRAI Ireland Assessment Information System
6	**Data Source**	The interRAI Ireland Assessment Information System will be used as the source of this data
6a	**Data Sign Off**	Natalie Vereker, interRAI Ireland Project Manager
6b	**Data Quality Issues**	Only signed off assessments to be included (draft assessments will be excluded)
7	**Data Collection Frequency**	Daily; Weekly; Monthly; As the assessment data is stored in an information system, data can be collected in "real-time" by users with the appropriate level of access to the system.
8	**Tracer Conditions**	
9	**Minimum Data Set MDS**	The interRAI Ireland Assessment Information System will be used to identify the Number of Assessments. Only Completed / Signed Off Assessments will be included
10	**International Comparison**	interRAI assessment systems are used internationally in over 35 countries including: Japan, South Korea, Taiwan, China, Australia, Hong Kong, New Zealand, Singapore, Israel, India, Lebanon, Iceland, Norway, Sweden, Denmark, Finland, Netherlands, Germany, UK, Switzerland, France, Poland, Italy, Spain, Belgium, Estonia, Lithuania, Czech Republic, Austria, Portugal, Canada, USA, Mexico, Belize, Cuba
11	**KPI Monitoring**	Monthly;
12	**KPI Reporting Frequency**	Monthly
13	**KPI Report Period**	Monthly (Commencing October 2019)
14	**KPI Reporting Aggregation**	National ;CHO
15	**KPI is reported in which reports?**	Annual Report, Performance Report, Performance Profile, MDR,
16	**Web link to data**	http://www.hse.ie/eng/services/publications/performancereports/
17	**Additional Information**	Is the data for this KPI available through Corporate Information Facility (CIF)? Yes
	KPI owner/lead for implementation	Natalie Vereker, interRAI Ireland Project Manager natalie.vereker@hse.ie
	PBI data support	Niamh Doyle, National Data Analyst, Older Persons niamhm.doyle@hse.ie
	Governance/sign off	Michael Fitzgerald, Head of Older People & Palliative Care, Strategy & Planning